# About FSE Lifestyle Services Limited

FSE Lifestyle Services Limited is a listed company in the Hong Kong Stock Exchange (Stock Code: 0331.HK), whose ultimate holding company is FSE Holdings Limited. We are a leading lifestyle services conglomerate with 3 major business segments: property & facility management services, city essential services and electrical and mechanical engineering ("E&M") services.

Our services are being delivered through 8 major groups of companies which have all been the market leaders in their respective industries. They include :

#### Property & Facility Management Services

- Urban Group ("Urban")
- Kiu Lok Service Management Group ("Kiu Lok")

### **City Essential Services**

- Cleaning Waihong Services Group ("Waihong")
- Technical Support & Maintenance Far East Engineering Services Group ("Far East Engineering Services")
- Security Guarding & Event Services General Security Group ("General Security") and Perfect Event Services ("Perfect Event")

- Insurance Solutions Nova Insurance Group ("Nova")
- Environmental Solutions FSE Environmental Solutions Group

#### **E&M Services**

FSE Engineering Group

With their professionalism and expertise, together with the extensive synergies generated among the companies under FSE Lifestyle, we are able to build up a strong network and offer comprehensive "onestop-shop" professional services to our clients who are engaged in a wide diversity of projects including property developments, public infrastructures, education and transportation facilities as well as entertainment and travel industries in Hong Kong, Macau and the Mainland China.

Our clientele includes the HKSAR Government, multinational corporations, owners and investors of properties, theme parks, universities, hotels and hospitals covering both private and public facilities. We devise solutions for our clients providing cost efficiency and service excellence at all stages of their projects.

### Our Vision

## Our Mission

Better Life, Better Home, Better Quality to You Everyday

We offer superior service, we create an integrated, convenient and safe living environment.

We are devoted to serve: Our Customers — We provide customised service and maintain long term partnership.

Our Staff — We promote work-life balance and create a strong sense of belonging.

Our Community — We maintain sustainable development and contribute to community.

## Our Core Values

Quality Integrity Teamwork Caring Passion Innovation